**Bug Report**

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| --- | --- |
| ID number\* | bug21 |
| Title\* | User cannot login because is locked out |
| Reporter\* | Eusebiu Ciuraru |
| Submit Date | 18/04/2024 |
| URL | https://www.saucedemo.com/ |
| Platform (optional) | Desktop |
| Operating System (optional) | Windows 11 version 23H2 |
| Browser (optional) | Google Chrome version 123.0.6312.107 |
| Severity\* | Critical |
| Assigned to | Bogdan B. |
| Priority\* | Critical |

**Description**\*

User is unable to login because the system recognize him as locked out.

**Steps to reproduce**

1.open browser (Chrome) and acces website

2.fill in the fields with valid credentials

3.press "login"

**Expected result**

Forward to "Homepage"

**Actual result**

Displayed message: "Epic sadface: Sorry, this user has been locked out."

**Notes**

Username: locked\_out\_user

Password: secret\_sauce

